

Please complete in BLOCK CAPITALS and return with a cheque (in pounds sterling made payable to G M LEE) for your deposit (or the full amount if booking a short break) to: **G M Lee, Aonach Mor Luxury Holiday Accommodation, The Willows, Dalchreichart, Glenmoriston, Inverness-shire IV63 7YJ United Kingdom.**

Alternatively you can fill in the form on our web site at www.aonachmor.co.uk and pay your deposit using your credit card securely with paypal.

To confirm availability, prices or for any other questions please visit our web site or call 0845 257 1435.

YOUR DETAILS

Title *(Dr, Mr, Ms etc.):*

Full Name:

Address:

.....

.....

Town:

County:

Postcode:

Country:

Telephone (home):

Telephone (work):

Mobile:

Email:

PARTY DETAILS

Please list the names and ages (if under 18) of the group which will be staying during your holiday *(please do not exceed the number the holiday accommodation sleeps and include yourself if appropriate).*

Name	Age (if under 18)
.....
.....
.....
.....

FURTHER INFORMATION

Do you require a Cot or High Chair?
.....

Is this a special occasion *(e.g. birthday)?*
.....
.....
.....

How to you find out about us?
.....
.....
.....

BOOKING DETAILS

Date From:

Date to:

Price:

Signed: **Date:**

NOTE: By signing this document you agree to the terms and conditions as set out on page 2.

Terms and Conditions

PLEASE READ THIS CAREFULLY. WHEN YOU MAKE A HOLIDAY RESERVATION REQUEST WITH US (WHETHER BY EMAIL, TELEPHONE OR POST), THESE CONDITIONS ARE DEEMED TO HAVE BEEN ACCEPTED BY YOU.

BOOKING

A provisional booking can be made by telephone or e-mail, when a booking form will be posted to you. Booking forms are also available via the website www.aonachmor.co.uk. The person making the booking must be over 18 years of age.

PAYMENT

Your booking will be confirmed following receipt of **a completed booking form and full payment, or part-payment of £150 as a holding deposit**. If the deposit is not received within 7 days, then the booking will lapse. Short breaks should be paid for in full at the time of booking.

Payments are to be made in Sterling by Cheque, by Bank Transfer or via PayPal. Please make Cheques payable to G M Lee.

Full payment must be received within 6 weeks of your arrival date.

If full payment has not been received by this date, the reservation will be cancelled, and the deposit forfeited.

ARRIVING AND DEPARTING

All bookings run weekly from Saturday to Saturday unless otherwise stated. Details of how to find your apartment and where to collect keys will be sent to you approximately 4 weeks prior to your arrival. Please advise us of your estimated arrival time, which should normally be after 4pm.

We have truly put our hearts and souls into the building, furnishing and decorating of our apartment for your enjoyment. Please be kind enough to observe the following;

We ask that you take proper and reasonable care of your apartment; furniture, pictures, fittings and effects; please leave them in the same state of repair and condition, and in the same clean and tidy condition, at the end of the rental period, as at the beginning. Do notify us immediately of any breakages and damages. You are legally bound to reimburse the owners for any replacement, repair or cleaning costs on demand.

We also ask that you are courteous, and give due consideration to other residents.

On departure day, you are required to vacate the apartment by 10am.

CANCELLATION TERMS

Weekly Bookings

You may cancel within 7 days of booking, during which time a full refund will be given. After this date the deposit of £150 is non-refundable, regardless of circumstances.

For cancellations which fall between 6 to 4 weeks prior to the arrival date 50% of the balance will be forfeited, or between 4 weeks to 2 weeks prior to the arrival date 75% of the balance will be forfeited. If cancellation should fall within 14 days of the arrival date 100% of the rental fee will be forfeited.

Short Breaks

You may cancel within 7 days of booking, during which time the full amount will be returned. After this date there will be no refund, regardless of circumstances.

Holiday cancellation insurance is not provided by us and is not included in the price of the holiday. All holidaymakers are recommended to take independent advice on appropriate holiday insurance.

In extreme circumstances, we reserve the right up to four weeks before your arrival to cancel your booking and in this event will refund all monies paid or offer an alternative holiday. If the alternative holiday is less than your original booking, then you will receive a refund of the difference from us.

The property owner is not liable for any additional cost of any alternative accommodation or liquidated damages, which must be paid by the holiday maker.

SMOKING

We have a strict **NO SMOKING** policy and we ask our guests to adhere to this.

PETS

Sorry, but no pets are allowed within the building.

DAMAGE AND INJURY

The owners of the property do not accept responsibility for any loss or damage to any belongings, nor injuries sustained by the client or any member of their party.

COMPLAINTS

In the unlikely event of any problems during your stay, you must report it immediately to the owner. We will attempt to resolve the matter immediately but if you remain dissatisfied you must write to us within 14 days of the end of your holiday. A failure to notify us during the holiday may mean that we will be unable to resolve the dispute after you return home.